



## HealthyHome Refund Policy

We offer a 100% money back guarantee on our products, which have been clinically researched to provide exceptional benefits. We are highly confident in the quality of our products and therefore guarantee a full refund of your initial order within 30 days of purchase, should you be dissatisfied with any product. To initiate the return process, kindly reach out to our customer support team at [support@healthyhome.com](mailto:support@healthyhome.com). Please note that the refund will exclude any shipping or sales tools fees, and will also incur a \$3 restocking fee. Members are required to return all unused products and empty bottles to qualify for a refund, and are responsible for their own shipping costs.

In Addition, we also offer a money back guarantee for unopened and undamaged products from your last two orders, with at least six months remaining before their expiration date. Please note that discontinued products are not eligible for a refund or exchange. Please note that a 15% restocking and processing fee will be charged on any product returned that is not from an initial order.



## 退款政策

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美商康嘉的產品已經過臨床研究，提供了非凡的好處，因此我們提供**100%**的產品退款保證。我們對美商康嘉的產品質量有極大的信心，但我們也能理解並非所有人都與我們觀點一致，假設寧對我們的任何產品感到不滿意，我們保證在購買之日起的**30**天內將您的初始訂單金額全額退款。

欲辦理退貨流程，請聯繫我們的客服團隊，郵箱為[chsupport@healthyhome.com](mailto:chsupport@healthyhome.com)。請注意，退款將不包括任何運輸或銷售工具費用，並將收取**3**美元的補貨費。會員需要退還所有未使用的產品和空瓶才能獲得退款，並自行負責運費。

此外，我們還為您提供前兩次訂單中未打開和未損壞的產品提供退款保證，距離產品到期日必須至少六個月內。請注意，已停產的產品不符合退款或交換條件。請注意，對於非初始訂單中的任何退貨產品，將收取**15%**的重新進貨和處理手續費。

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<sup>1</sup> Updated 4/11/2023